

-Error Troubleshooting-

If an error message appears while trying to access the *Survivor* episode, here are some ways to solve the issue:

1. Try a different browser → e.g. Microsoft Edge, Safari, Google Chrome, etc.
2. Clear Cache/Cookies on your browser →

Steps:

1. Open the customization/control tab within your browser (usually top right of the browser)
 2. Find the option for “Delete browsing data...” if this is not available, search for an option that refers to clearing cookies/browsing data/cache
WARNING: THIS WILL DELETE YOUR BROWSING HISTORY/SAVED COOKIES WITHIN THIS BROWSER
 3. Select these options to delete: Browsing History, Cookies and other site data, Cached images and files, and Download History
 4. Confirm
 5. Close the browser
 6. Try the website again
3. Disable any browser extensions within the customization/control tab
 4. Try incognito/Private mode within your browser → This can be found within the customization/control tab
 5. Update your computer (if possible)
 6. Restart computer
 7. Try another computer (if possible)
 8. Lastly, if nothing else works... contact a classmate to watch it together on their computer